Service & Support Administration (SSA)

What is an SSA?	 ⇒ A Service and Support Administrator (SSA) provides oversight, advocacy, and service coordination for individuals with disabilities. ⇒ An SSA also serves as a resource and partner for the person served, the family of the person served, and others who are significant in the person's life.
What does an SSA do?	An SSA works with eligible individuals and families to identify resources that an individual may need including: ⇒ Coordinating services (e.g. ODJFS, waiver and residential services, doctors, psychiatrists, counseling, employment) ⇒ Assisting with accessing Social Security benefits ⇒ Assisting with transition to kindergarten, transition to grade school and high school, and transition into the work world ⇒ Assisting with accessing funding for transportation and other services not payable by Medicaid or insurance ⇒ Attending various meetings (including IEP's and ISP's) with individuals and families to help them advocate for needed services

SSA Services are voluntary. People with disabilities can, at any time, choose not to work with an SSA.

